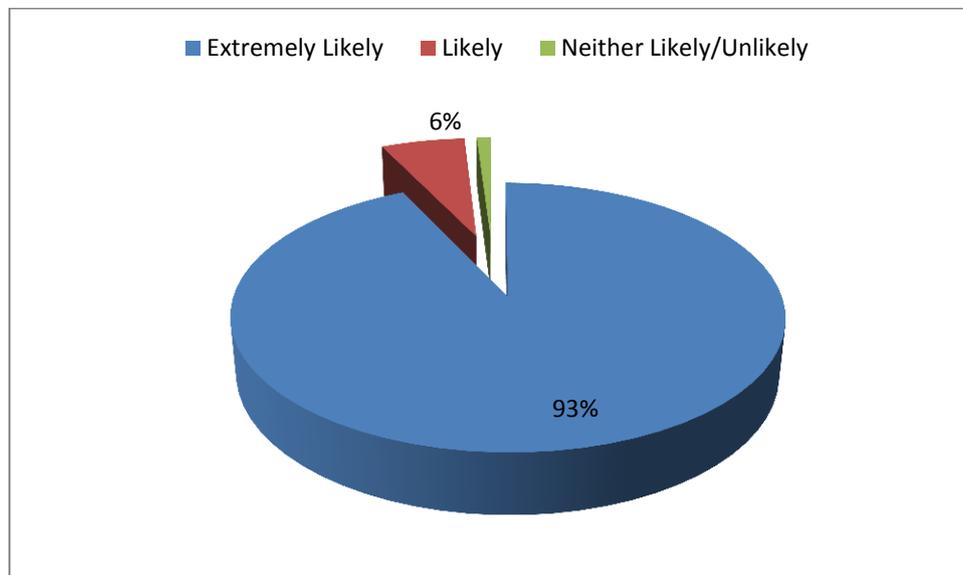


Results for May 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments – What do you like about the service you received today?

1. Small, friendly, helpful, professional & efficient. Wonderful surgery.
2. Everything
3. Competent friendly staff
4. On time. Friendly. Caring. As usual!!!
5. Friendly efficient caring.
6. Friendly and prompt service.
7. Quick efficient friendly
8. Fast efficient and friendly nurse
9. The doctor was very helpful and informative
10. Receptionist was friendly and doctor was very thorough and considerate
11. Very friendly
12. Dr McKenzie is extremely understanding and compassionate!
13. Didn't wait too long and friendly environment
14. Friendly and efficient
15. Felt like s received a caring personal service
16. Sally on reception is so lovely

17. Professional way I was dealt with
18. Very prompt and efficient lovely staff!
19. Doctor was very good. Listened. Treat me like a patient and not a number. Fantastic doctor need more like him.
20. Everyone is friendly and very helpful
21. My prescription was dispensed quickly and efficiently and the dispensing staff friendly and professional
22. Ruth the practice nurse was very efficient and helpful. Appointment ran to time.
23. Fast ,good reception & bang on time
24. Everything
25. Friendly and efficient
26. Nurse took time to give extra tips and support.
27. Friendly nurse.
28. The doctor took me seriously and I feel reassured she is getting the best treatment for me. She made time for me and was very approach able.
29. The staff-brilliant
30. Treated well came away happy to have a name and information of my problem
31. Professional & on time
32. Efficient, timely and friendly
33. Helpful receptionist, unhurried, but efficient interview with the doctor who took time to explain technical terms and procedures. No problem with parking.
34. Very helpful and knowledgeable staff. I visited the asthma clinic and the nurse was very good.
35. Quick, prompt and reception staff are very friendly
36. That despite my Doctor running behind with appointments late in the afternoon, he still had time to attend to my ailments in detail.
37. Kind, professional and assertive. Cared for me holistically.
38. Very polite and friendly
39. Thorough and considerate
40. Efficient
41. Very good
42. Dr jo is the best doc in the country . New midwife very thorough . Reception lovely and friendly .
43. Friendly and informative
44. Staff all v helpful and considerate.
45. P x 3...professional/punctual/polite
46. The drs and staff always care about you and tell u straight how it is but somehow u feel better for it
47. Friendly, informative, helpful