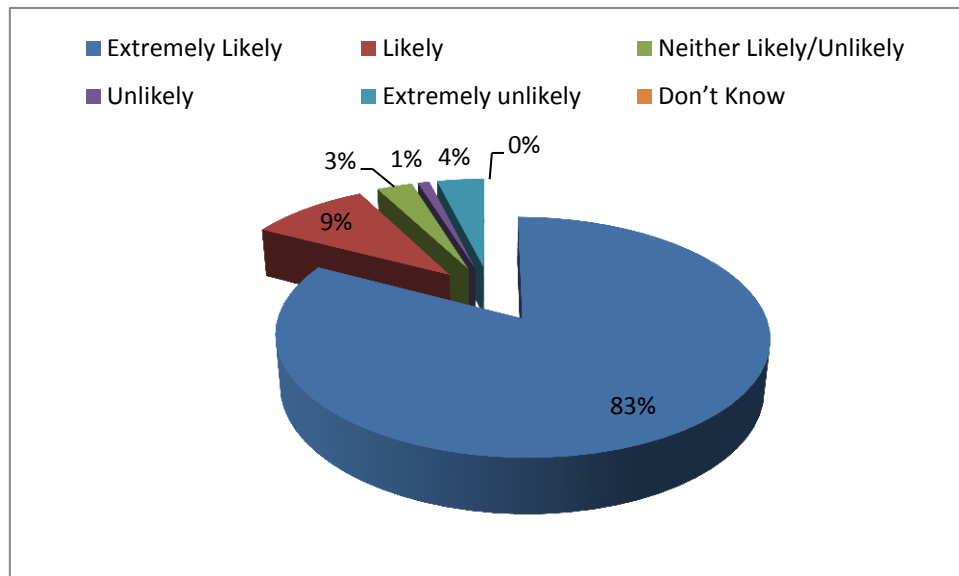


Results for JULY 2018

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Prompt appointment. Excellent support.
- 2) On time, good service, friendly staff made me feel relaxed and comfortable.
- 3) Friendly staff and time taken by Doctor
- 4) Same day access to appointment. Very nice and thorough nurse practitioner.
- 5) Very professional very caring
- 6) Practice nurse Ruth was considerate & very helpful ensuring she made the right choice for me.
- 7) Professional
- 8) Very friendly and a quick service
- 9) Only had to wait 5 min and very efficient service.
- 10) Friendly efficient professional
- 11) Quick and efficient.
- 12) Well it's excellent phones up in the morning at 8am, was seen by a lovable nurse practitioner, he was very good, was seen at 9.50, straight in no waiting
- 13) surgery it is outstanding Thankyou,
- 14) Friendly but professional service
- 15) Thorough and punctual
- 16) Very half
- 17) The quick friendly service and I love Dr Ronaghy she's a brilliant doctor
- 18) Nice quick and efficient service
- 19) Very good

- 20) I was on time
- 21) Cheerfulness appointment on time to.
- 22) On schedule, friendly service, good skills.
- 23) staff very nice and made relaxed
- 24) Prompt efficient service
- 25) Very supportive and thorough.
- 26) Friendly. Professional. Quickly seen!
- 27) very polite and friendly and prompt service
- 28) Professional and caring
- 29) Welcoming and friendly
- 30) People always pleasant and happy to help
- 31) Friendly, efficient and caring
- 32) On time
- 33) Dr Ronaghy treated me with respect, dignity, empathy and total care. An amazing doctor and source of comfort and reassurance
- 34) Pleasant cool premises.
- 35) Not waiting
- 36) Very good
- 37) Penny was very professional and punctual and very good at taking blood!
- 38) Very efficient
- 39) Efficient but not regimented – informal
- 40) quick and easy with computer sign in.
- 41) Appointment on time and arranged today. Good doctor
- 42) Friendly, professional service and valued advice.
- 43) The nurse was friendly and good at her job
- 44) Staff are pleasant & helpful
- 45) On time, very friendly and helpful.
- 46) Friendly atmosphere.
- 47) Efficient, polite and friendly
- 48) A dr saw me in place of one of the nurses who couldn't make it. I was already on my way to the surgery for two appointments. The dr was also very thorough.
- 49) Good care, good communication and effective treatment
- 50) It was very efficient
- 51) Very efficient, short waiting time, great doctor.
- 52) The doctors and locum who took my blood were excellent.
- 53) Professional and friendly staff and always helpful
- 54) On time and efficient.
- 55) The nurse was on time, she was efficient, friendly and very helpful. Nurse liaised with GP and GP gave me feedback immediately.