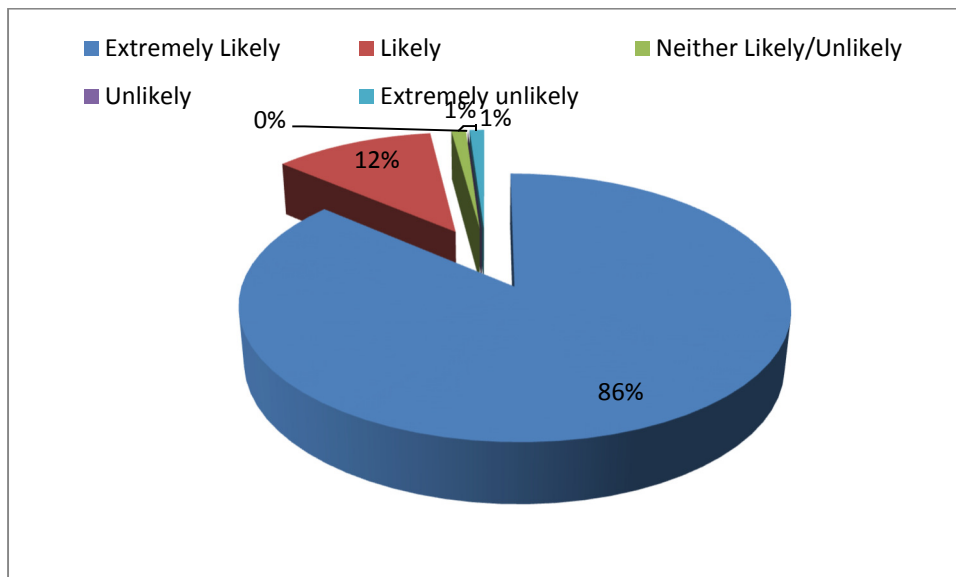


Results for July 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

1. The nurse was very understanding.
2. Excellent
3. The practice nurse was brilliant at distracting me during routine cervical screening , carried out the procedure very professionally
4. Efficient
5. Everyone is always helpful and friendly. The doctors never seem to rush you. Not a long wait to be seen.
6. Evergreen booking system and telephone call back from doc.
7. On time, efficient and friendly
8. Very professional, listened to my questions & felt reassured
9. Friendly staff
10. Dr Joe has slotted me in twice and spent a long time helping me understand that the depth of grief I am
11. The knowledge and manner of the nurse that I visited
12. Friendly, airy, clean & kind
13. Quick efficient professional and supportive .
14. Easily made emergency appointment and very thorough doctor. I felt cared for.

15. On time
16. Prompt, friendly
17. Perfect, helpful and caring
18. Perfectly delivered with great care. As ever. Pat
19. Friendly clear advice
20. Good @ efficient
21. Not much! Unnecessary wait for the nurse who had an empty room for 20 mins before I was seen. My blood tests were complex and took 25 minutes
22. Friendly efficient and caring from the cleaners management staff reception staff pharmacists and Drs! Queries handled efficiently
23. Prompt and efficient.
24. Punctual and all dealt with
25. Friendly happy staff and felt listen to
26. Highly efficient, friendly staff super doctor
27. Excellent
28. Seen very quickly, no wait, very efficient taking of blood.
29. Efficient, friendly and knowledgeable
30. Fine
31. On time
32. Doctor went out of his way to help
33. Always very efficient receptionist nothing is too much trouble. Dr very thorough and obliging, will always see you promptly no waiting for weeks on end.
34. Friendly staff
35. Very professional, good personality/manner & explained all thoroughly
36. On time, professional and knowledgeable advice, provided with a cheerful and friendly attitude
37. Excellent service and minimal waiting from excellent staff.
38. Caring, efficient, friendly.
39. Dr Mckenzie is so understanding and supportive x
40. Punctual, professional n personal
41. Nothing is too much trouble u are shown real care and the staff and drs always listen
42. Absolutely on time
43. Friendly and caring staff
44. Staff very friendly. Penny in particular.
45. Did not have to wait long and a friendly face when seen
46. No waiting, in on time.
47. Prompt. Caring! Thorough!
48. On time and quickly dealt with
49. Great locum Doctor. Friendly manner and helpful advice
50. Seen on time for the nurse to take blood. She was efficient and took the blood with ease.
51. Quick, efficient, Clean, Polite
52. My doctor listened to my problem and gave me good advice. I came away happy and satisfied with the advice I was given.
53. Friendliness of all staff
54. Efficient apt