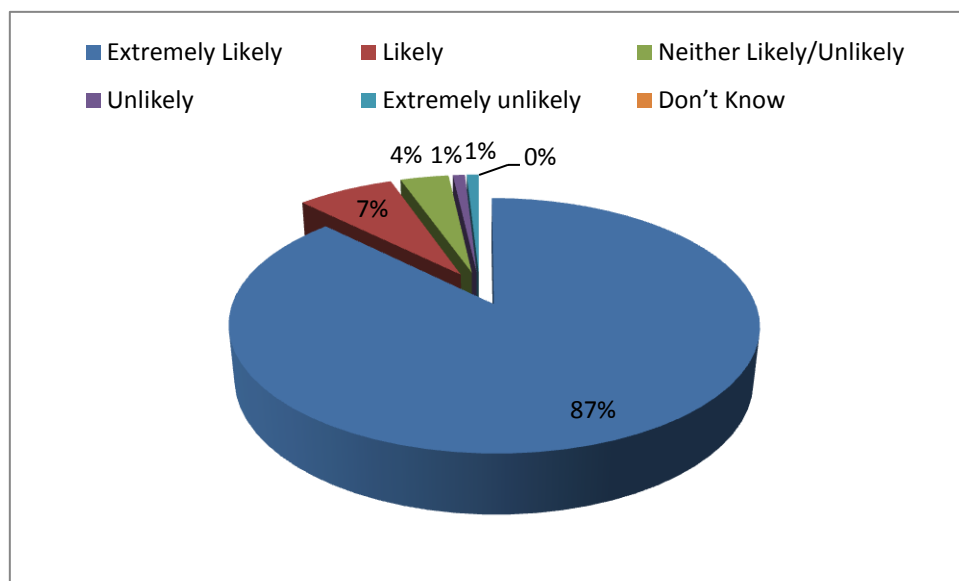


Results for February 2019

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Prompt, friendly, efficient
- 2) Friendly nurse and dispensary ladies - as usual.
- 3) Did not have to wait long to see the doctor and staff always friendly
- 4) Very approachable GP, very thorough in examination. Nurse 'squeezed' me in to save another trip . Quite invasive examination and had my young daughter with me.
- 5) Actual blood test performed quickly
- 6) It was thorough
- 7) Patience, good humour despite obviously stretched and kindness shown
- 8) Expertise. Cheerful & attention...X-ray allready booked!!!???????
- 9) GP very kind, reassuring, unrushed and listened. Nurse excellent - very friendly, gave lots of good advice and information
- 10) Quick and helpful and next steps clear.
- 11) Same as usual
- 12) The receptionist and dr both greeted me with smile and they were both extremely helpful
- 13) Everyone is always so friendly and efficient couldn't fault it!
- 14) Friendly, polite and thorough
- 15) No waiting quick and easy
- 16) Very helpful staff.
- 17) Polite and kind
- 18) Just good
- 19) Prompt, pleasant & efficient service.

- 20) Seen on time by the nurse practitioner who was very helpful and reassuring.
- 21) Friendliness
- 22) I was seen on time by Penny who is extremely efficient and friendly.
- 23) easy parking,, and seen on time
- 24) Very friendly. Good explanation of what was on offer for inoculations.
- 25) Helpful, efficient
- 26) Helpful friendly staff
- 27) The service
- 28) The friendliness of the nurse and incredibly efficient
- 29) Available parking. Professional but very friendly GP.
- 30) Friendly, professional and took time to address each concern.
- 31) Friendly staff, quality of service
- 32) Very good indeed. Great staff.
- 33) Friendly staff, no long waiting
- 34) Doctor gave precise diagnosis. Explained what was going to happen and arranged follow up
- 35) Prompt appt both with doctor and nurse
- 36) The friendly staff.
- 37) Seen as an emergency with no arguments
- 38) Difficult to get appointment. Then left waiting for ages - an hour and ended up seeing a different doctor to the one I was supposed to see.
- 39) Very prompt service from initial call to being seen.
- 40) In and out in 5 minutes
- 41) I don't like the difficulty in trying to get an appointment with the doctor- my appointment today (with the very helpful nurse) was a waste of my time
- 42) Quick and friendly as always.
- 43) Everything was great
- 44) Treated well and no waiting
- 45) The approachability and efficiency of the doctor. Friendly and effective
- 46) Warm friendly and professional
- 47) Nice quick and out
- 48) Personal, professional, friendly service
- 49) All staff were friendly and professional
- 50) The staff are helpful.
- 51) Speed.
- 52) Very efficient and helpful
- 53) Friendly, quick, efficient. Very professional.
- 54) Quick check in and I saw a lovely doctor I haven't met before. She was excellent.
- 55) Emergency appointment fitted in today. Welcoming, friendly, efficient staff.
- 56) Reassuring
- 57) As usual polite efficient and on time
- 58) No delay very efficient service
- 59) The nurse practitioner was very thorough although 39 mins late for my appointment
- 60) Always very pleasant and professional
- 61) Professional, caring , knowledgeable
- 62) Prompt, friendly, helpful
- 63) Efficient and very friendly
- 64) Friendly and efficient
- 65) Efficient friendly & clean
- 66) Clean, friendly and very helpful/informative, especially with a special needs patient
- 67) The service I received was excellent.
- 68) On time and the nurse was very nice
- 69) Helpful , kind staff
- 70) Friendly receptionists
- 71) It was friendly and efficient
- 72) Friendly staff
- 73) Friendliness of staff
- 74) Everyone is very helpful, friendly, and I wasn't kept waiting.
- 75) Care
- 76) Nice polite staff very helpful