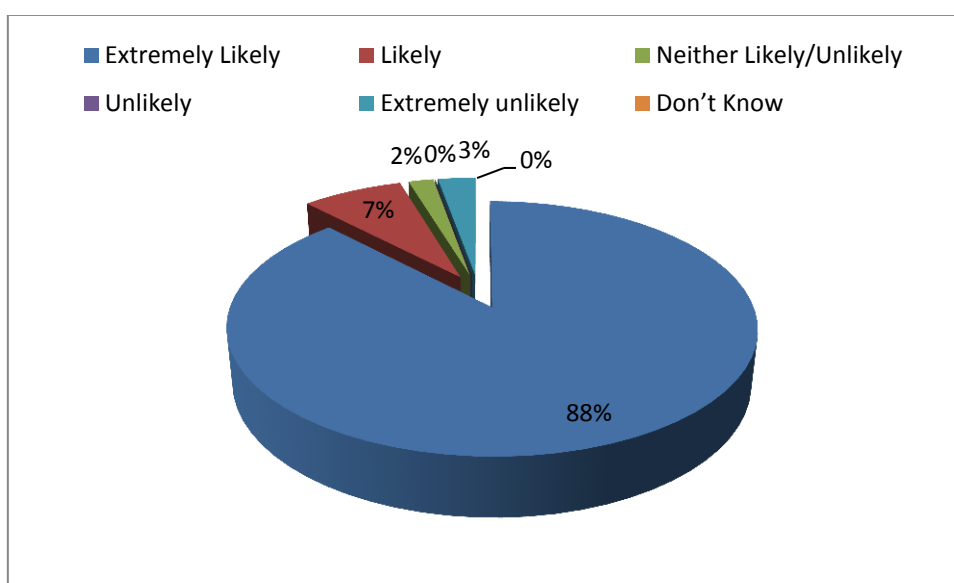


Results for APRIL 2018

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Punctual professional
- 2) Helpful & friendly staff.
- 3) Efficient and on time :-)
- 4) Joe was very calm and thoughtful, which put me at ease. He explained what he was doing and why he was doing it.
- 5) Excellent
- 6) Friendliness of staff
- 7) Penny is great
- 8) Very good
- 9) Very good service don't think you can get this kinda medical treatment anywhere. It's excellent
- 10) Excellent service as usual.
- 11) Super helpful and friendly
- 12) Prompt service and very friendly staff
- 13) Prompt. Friendly
- 14) Timeliness and friendly attitude
- 15) No waiting good service
- 16) Quick efficient friendly
- 17) Very nice lady
- 18) Friendly efficient and seen on time
- 19) The staff are always efficient and kind
- 20) Explanation and caring .

- 21) Friendly, nice surgery
- 22) Seen quickly - pleasant nurse
- 23) Everything. I was in and out within minutes x
- 24) Appointment availability
- 25) Good care
- 26) Got seen the same day.
- 27) On-time
- 28) Doctor very thorough explained everything
- 29) Quick. Efficient. Painless
- 30) Dr Jo is always easy to talk to and thorough
- 31) Very clear advice and explanations
- 32) Prompt polite professional
- 33) Lovely phlebotomist
- 34) Excellent staff and atmosphere
- 35) Reception and dispensary very prompt service on both counters. Good visit all round
- 36) Friendly, efficient, good bedside manner.
- 37) I always find the Doctor's and all the staff very friendly and helpful
- 38) Helpful staff great doctor
- 39) Professional and thorough.
- 40) Friendly and polite. However, not too pleased about being asked to take part in this survey. I think this is effort that could be better spent on cutting
- 41) Very good surgery doctors nurses receptionists always knowledgeable and helpful
- 42) Promptness and efficiency
- 43) Easy comfortable and friendly.
- 44) Appt available same day and seen at time of appt - no waiting thankyou
- 45) Easy and quick
- 46) Very cheerful nurse!
- 47) Appointments as soon as needed. Friendly, helpful and understanding receptionists. Doctor was attentive, professional and able to diagnose
- 48) Nice friendly, efficient experience.
- 49) It was quick; professional and friendly
- 50) Good care
- 51) Always friendly and nice nurse who took my stitches out and thank her for my tetanus jab arm hurts
- 52) The thorough consultation with such a pleasant doctor