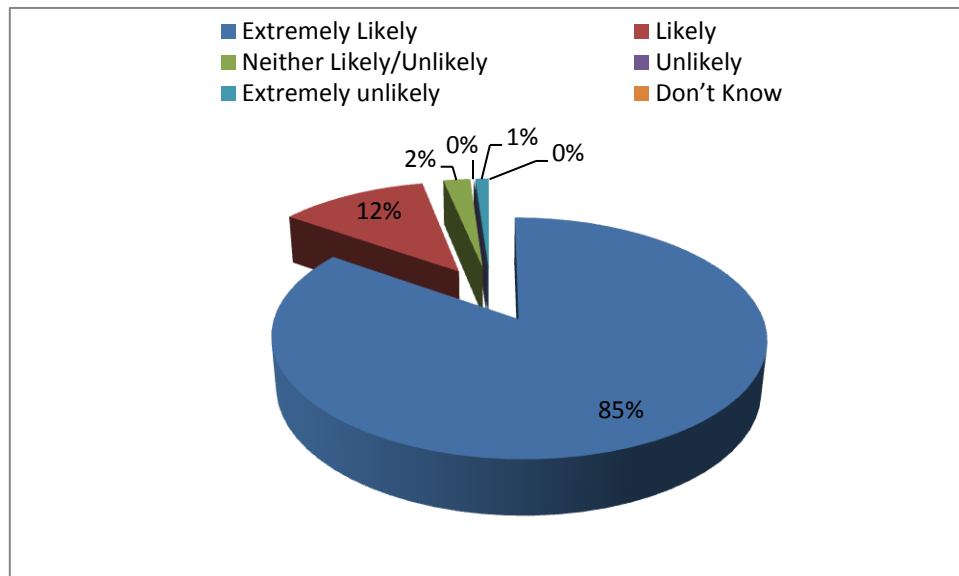


Results for September 2019

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

The Dr phones me back the same day, not 3 weeks later like the last practice I was in. The Drs are knowledgeable pleasant and I feel they are trying

The excellent care taken by the doctor and reception staff in handling our very difficult family situation so well.

Common sense approach

Very short waiting time. Dr Mackenzie is wonderful. Dispensary staff friendly and helpful.

Informative and efficient

Professional and friendly

Dr Joe

Efficient, friendly, supportive

Almost on time (directly after lunchtime) and pleasant nursing staff.

Helpful, quick and encouraging

Seen on time and extremely good care

They care!

Always a pleasure to come to Whitchurch surgery

Kind people

Very prompt before appointment time. Professional diagnosis

Proficiency and friendly

All visits are always dealt with in an efficient and friendly manner

The nurse

Fast, friendly and efficient

Always excellent and friendly
People, commitment to job
Friendly, pleasant staff
The best doctors and staff I have come across in 65years. Can fault the service at all
Quickness
Excellent prompt support.
Friendly and helpful
Kind and efficient as always
On time . In and out
Prompt and cheerful, as ever
Friendly, efficient and nurse taking blood was excellent
Friendly
Quick and efficient
Efficient and professional
Friendly, professional service.....
Professional and friendly
Everybody so helpful
Professional, friendly
Professional service and caring staff
Polite and efficient
Was seen within the hour by the doctor and a full explanation was given as to what the problem was and how to treat it
Dr jo
Friendly and efficient service
An immediate appointment the following day.All areas discussed with doctor for ongoing diagnosis and treatment
Friendly doctor
How well the nurses explained the procedure
The nurse was on time and very pleasant.
Always helpful
Personal service. PT
Efficient friendly service.
Prompt and friendly.
Friendly staff
Helpful information
I was seen soon after arrival doctors and staff are so friendly
Professional, friendliness
Penny, explained what was going to be done and how,
Professional, empathetic ,on time
A time slot that was convenient
My appointment was the last one booked for the day so that the doctor could give me as much time as I needed. However I'm far from happy about the service
The visit today ? Or previous visits? Previously I've always had exceptional care and cannot fault the surgery. Maybe today was just an off day