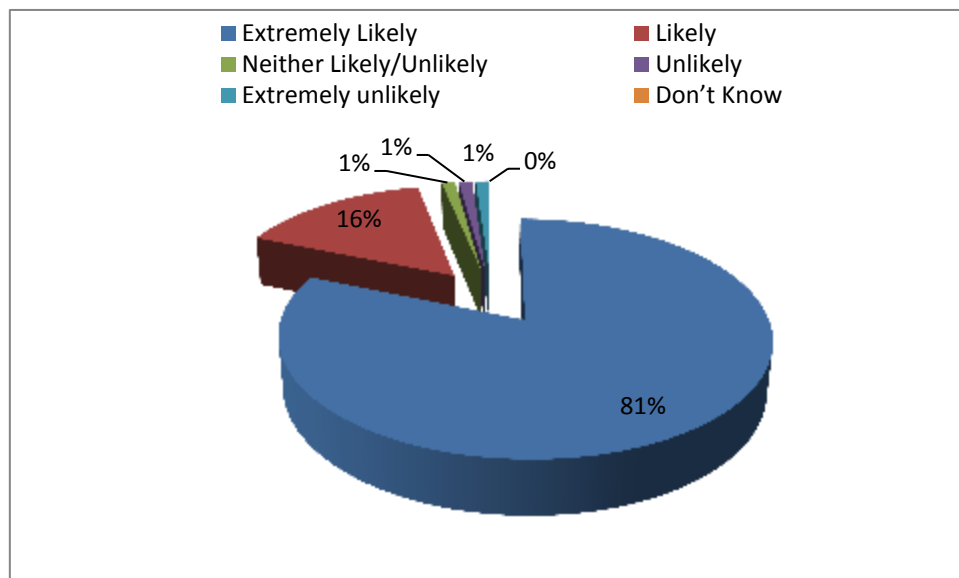


Results for October 2019

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

Friendly staff

Thorough and easy to get an appointment

I like the friendly and kind way i am looked after.

Had to see the phlebotomist today for a test and as always Penny the nurse carried out the test drawing blood painlessly and a big plus is I never have a wait.

Very polite and efficient

Great friendly service

Very caring and helpful

The entire experience and the staff were extremely professional and polite

Very professional, took time to explain, friendly and helpful.

Dr was on time

I was extremely well looked after throughout my visit and kept very well informed of what to expect next

Was seen on time and treated well

Nurse very helpful and very understanding. Lovely nurse

Cleanliness, service, helpfulness

Very professional. Succinct explanations of treatment and hopeful outcome and comprehensive explanation of medication.

Great service got the medication needed
Always professional, polite and courteous. Friendly and caring. The patient is first. Thank you.
Very efficient and polite at all times.
The nurse was positive and engaging. I felt as if my ear/throat infection mattered. Well done.
The doctors are great. Receptionist are far from!
No waiting, in fact I was seen earlier than my appointment time. Efficient and friendly service.
On time, efficient & friendly.
Professional and efficient service with a very caring attitude.
exceptional and attentive care
Prompt appointment time, minimal delay, helpful advice.
Prompt service and lovely staff. (Penny).
On time and very efficient
Helpful advice
Very efficient
Thorough
Only had to wait 90 mins for appointment , hopefully results tomorrow.
Efficient and kind
Punctuality and very friendly
General ambience of surgery and efficiency and friendliness of Penny with whom my husband had an appointment.
Wonderful caring nurse and professional. Could not be better, excellent.
Efficient
Friendly professional staff
Very friendly
Very helpful and efficient
Prompt. Efficient. Polite service
Re-assuring and helpful consultation.
The friendliness of Penny (phlebotomist) who put me at ease.
She was very nice!
the doctor had taken on all the facts and come to a well explained decision.
Compashenate staff
Very friendly and professional.
I was given an appointment only an hour and a half after calling the surgery. I do hope this high level of service is not.
Good service
quick efficient friendly. nurse interaction.
Everything