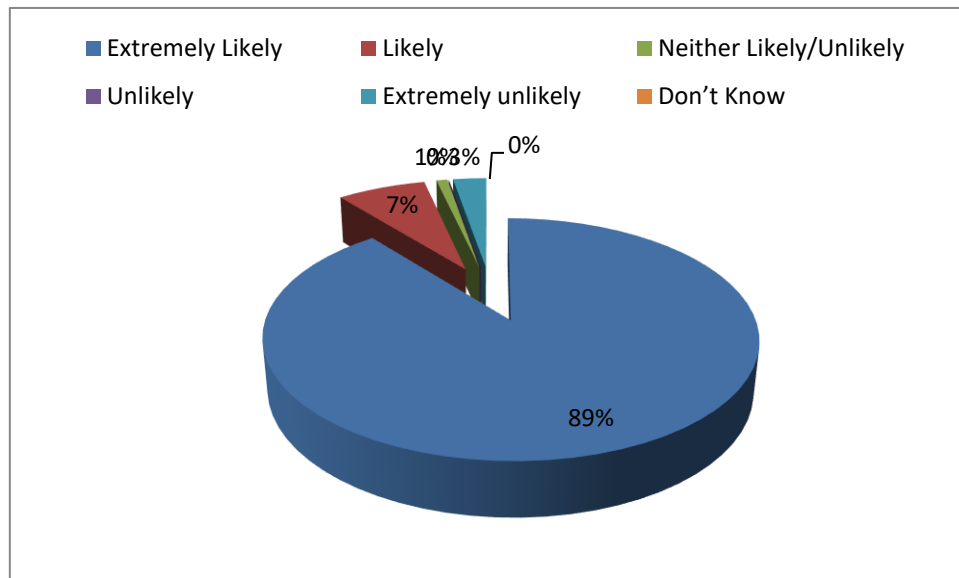


Results for April 2019

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Dr McKenzie is very caring and genuinely lovely
- 2) No hanging around , straight in
- 3) Friendly efficient attention
- 4) Very prompt and efficient
- 5) Dr McKenzie is an outstanding, highly knowledgeable doctor with a great bedside manner
- 6) Promptly seen and only took a few minutes
- 7) Everything
- 8) I saw the GP within a few minutes of arriving at the Surgery and saw the preferred GP.
- 9) Kindness @ understanding 10/10
- 10) quick reception and not long waiting in queue, friendly nurses
- 11) On time welcoming and doc came in when there was a query.
- 12) On time doctor helpful and understanding
- 13) Professional
- 14) The staff and the doctor was very helpful.
- 15) Polite pleasant people, very efficient nurse.
- 16) Friendly surgery where patients talk to each other. Service good, only had blood taken
- 17) Promptness and advice received
- 18) It was prompt
- 19) Friendly and very professional receptionist especially with the checkin computer not working.
- 20) Super nurse and not too long a wait

- 21) Professional, friendly service
- 22) The service friendliness
- 23) Managed to get an appointment on the day I rang. Helpful staff
- 24) nt of problems I have with my health.
- 25) Friendly and efficient
- 26) Quick and efficient and friendly staff
- 27) Thoroughness of examination.
- 28) Very professional attentive care !
- 29) Kindness and understanding
- 30) Staff were very friendly and made me feel relaxed.
- 31) Friendly
- 32) Friendly and efficient
- 33) Pleasant staff, efficient service , no bruising following blood being taken and the sun was shining
- 34) Very friendly informative staff. Not rushed and given full attention. Easy to get appointment.
- 35) Very polite & helpful. I suffer from white collar when I go to the doctors but I was put at ease by the nurse. Brilliant!
- 36) Efficient and friendly as always
- 37) Super nurse and not too long a wait
- 38) Professional, friendly service
- 39) The service friendliness
- 40) Managed to get an appointment on the day I rang. Helpful staff
- 41) Friendly and efficient
- 42) Efficient, and professional no stress.
- 43) The staff are really friendly, and the doctor is always professional.
- 44) Prompt treatment from my doctor.
- 45) Quick appt with doctor
- 46) Excellent patient staff relationship
- 47) Kind friendly nurse. Running on time
- 48) Perfect service as always
- 49) I was seen quickly, efficiently and effectively. I was given a thorough examination.
- 50) Friendly professional helpful clean
- 51) Very good
- 52) Friendly and painless
- 53) Nice chap, he didn't go white when I started talking. Made super suggestions and was generally very helpful. Just the ticket.
- 54) Friendly people
- 55) No waiting and reassuring appointment.
- 56) Very quick positive action. The doctor contacted me when she stated she would with an appointment to a clinic for DVT
- 57) Not to lom
- 58) Patience, not rushed out.
- 59) Prompt efficient response and treatment
- 60) Prompt to see staff, I felt that I mattered and was cared for, cleanliness of waiting area.
- 61) Excellent care
- 62) All very friendly
- 63) Everything
- 64) Efficient friendly
- 65) Helpful receptionist, and didn't feel s thing when Nurse took bloods. Great service
- 66) Reception team are so friendly and efficient. Brilliant Dr Becks - warm and professional.
- 67) Professional service and treatment by all staff.
- 68) There was no rush spoke about everything put me at ease and gave lots of information