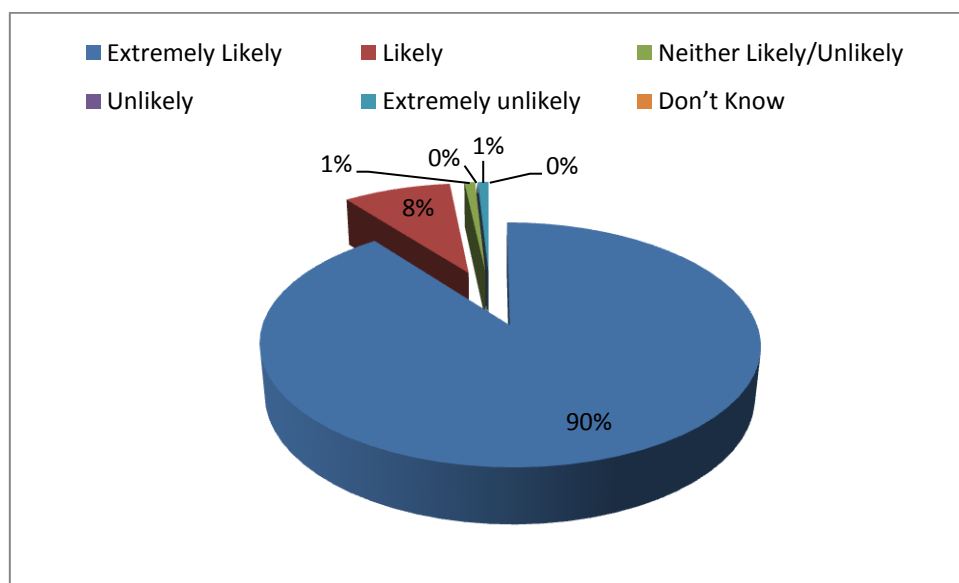


Results for October 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments – What do you like about the service you received today?

- 1) Radio 2
- 2) Everything
- 3) Always friendly
- 4) Kind and understanding doctor.
- 5) Excellent experience
- 6) Dr R was (as ever) superb. No waiting.
- 7) Friendly face at the reception and as always , seen by a caring and never rushed Doctor .
- 8) Nothing
- 9) The friendly doctor and the receptionists are helpful.
- 10) Friendly on time and efficient.
- 11) Very efficient
- 12) Speedy and efficient
- 13) Doctor took care to consider the medical issues and was thorough and friendly
- 14) Appointment was on time and everything was explained to me during my consultation
- 15) Quiet calm spacious waiting environment, professionalism & knowledge of the GP
- 16) Quick efficient and friendly service.
- 17) Friendly nurse
- 18) On time, efficient, pleasant
- 19) Good advice on stopping smoking
- 20) Made a double appointment and Dr M managed to deal with my list of 4 issues without making me feel rushed

- 21) Penny was great as always. I hate having my bloods done but she always puts me at ease.
- 22) Seen quickly after telephone consultation and meds adjusted
- 23) The staff as always
- 24) Apart from the receptionist, the staff were very kind & helpful
- 25) The Doctor
- 26) Booking on app
- 27) Professional and prompt. Cervical Screen test was performed quickly and without fuss.
- 28) Very friendly welcome from the receptionist. X
- 29) Time and listening
- 30) Didn't have to wait too long for an appointment. I was given the time I needed and not rushed. Was treated with empathy and compassion and a plan put in.
- 31) Efficient and professional
- 32) Excellent professional service as usual
- 33) Staff... Professional but also friendly
- 34) Very good. appointment on time. Nurse very good.
- 35) Happy and efficient staff
- 36) Quick, friendly and efficient
- 37) Very quick
- 38) Quick
- 39) Fast good service
- 40) Polite and efficient service
- 41) Always friendly and helpful
- 42) On time, pleasant, quick and painless!
- 43) The new Dr Will was excellent
- 44) Quick & polite.
- 45) Quiet, friendly, prompt efficiency as usual
- 46) Professionalism politeness and friendliness
- 47) Professionalism
- 48) Great listening and great advice. Everything well explained.
- 49) Quick and professional service.
- 50) The nurse I saw for my smear test was gentle and patient. The doctor however was 50 mins late with my appt. His manner was good but I was not convinced
- 51) Thorough consultation with a kind Dr and meeting the friendly helpful reception staff
- 52) Louisa the nurse, professional, caring and kind .
- 53) Very efficient nurse, very pleasant and caring. Only a few minutes delay after the appointed time Excellent
- 54) Very prompt and appointment on time.
- 55) Friendly efficient service taking my blood sample
- 56) Prompt friendly caring skillfull receptionist
- 57) A very good and friendly visit.
- 58) Quick appointment and excellent care
- 59) Good dr and running on time!
- 60) The generally kindly and friendly atmosphere.
- 61) The doctor was great