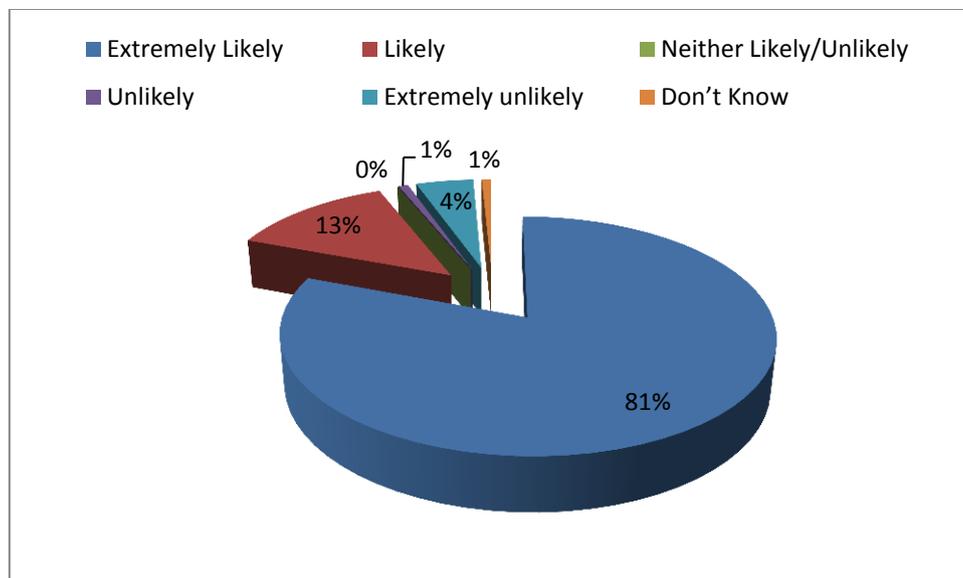


Results for September 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

1. Good
2. The nurse
3. People are caring and try to be efficient.
4. Very friendly nurse
5. Polite and caring
6. Louisa was punctual, friendly, and commendably efficient.
7. Very helpful
8. Prompt, considerate.
9. Thorough discussion with GP without feeling of being rushed. Follow-up action arranged for blood tests
10. Everything.
11. The doctor was great
12. A GP who gave me time.
13. Very thorough examination by the doctor. Really helpful at the pharmacy.
14. Excellent service, as always
15. Professional, amiable & thorough
16. Personal, punctual and proficient!
17. Dealt with efficiently and friendly.

18. Friendliness of staff
19. Punctuality and efficiency.
20. Very efficient
21. Very friendly and professional
22. Quick and efficient
23. Knowledge
24. Efficient and nice staff
25. Wasn't much of a wait for my appointment. Appointment was over quickly with the doctor giving good
26. I didn't have long top wait and the Dr gave me the treatment effectively.
27. Speed and efficiency
28. On time
29. Everything can't fault it
30. All the staff are friendly. Dr comes and calls you. Not to long waiting. Dr listen to you. First rate
31. On time appointment Angie friendly people.
32. The prompt responce to my request for an appointment
33. Pleasant doctor, sound advice
34. Appointment ran on time. Doctor very helpful and friendly.
35. Seen on time and friendly staff
36. Good service as always
37. Friendly
38. Friendly
39. Everything always goes like clockwork. Nice understanding staff and good facilities.
40. The nurse explained a lot of things to me that I was not aware of and she had a lot of time for me.
41. Fast, friendly & efficient
42. Everything. Totally professional and caring.
43. Appointment on time my needs were dealt with in a professional manner
44. Asthma nurse was thorough and kind
45. On time
46. Very little, I'm usually satisfied but felt I had no help at all on this occasion
47. The doctor listened to me, took time to understand my work life, health goals and look for a solution.
48. Everything
49. All staff very friendly efficient and caring. Reception and Dispensary. Doctor care and attention excellent.
50. Quick & professional
51. Very friendly attentive staff and I felt completely listened to.
52. Very good
53. Friendly and efficient
54. Very pleased with Dr Mackenzie- although visit was inconclusive as to my complaint, went away
55. Friendly and efficient
56. On time. No delays. Friendly doctor
57. Helpful and friendly as ever.
58. Always professional, personal and helpful. Dr Ronaghy is exceptional, but so are the other doctors.
59. Friendly and efficient
60. Efficiency and the fact that someone was able to book me an appointment asap really makes the difference. Plus all the staff and Dr Ronaghy were brilliant.
61. Friendly knowledgable and efficient
62. Everywhere was very clean. I had a blood test and Penny did an excellent job. Very professional.

63. Professional, friendly care. Always feel reassured that I'm being treated by highly competent doctors and nurses. Thanks
64. Good information ref my Asthma.
65. Unfriendly jobs worth's. No compassion or kindness. Patronising to say the least.
66. Very good
67. Friendly nurse. Taking steps to check blood pressure concerns
68. As always Dr Jo listened to my husband and was very thorough and reassuring. Also the receptionist was extremely helpful.and efficient
69. Efficient, fast,caring! Receptionist & Nurse went out of their way to help
70. Always helpful, always friendly