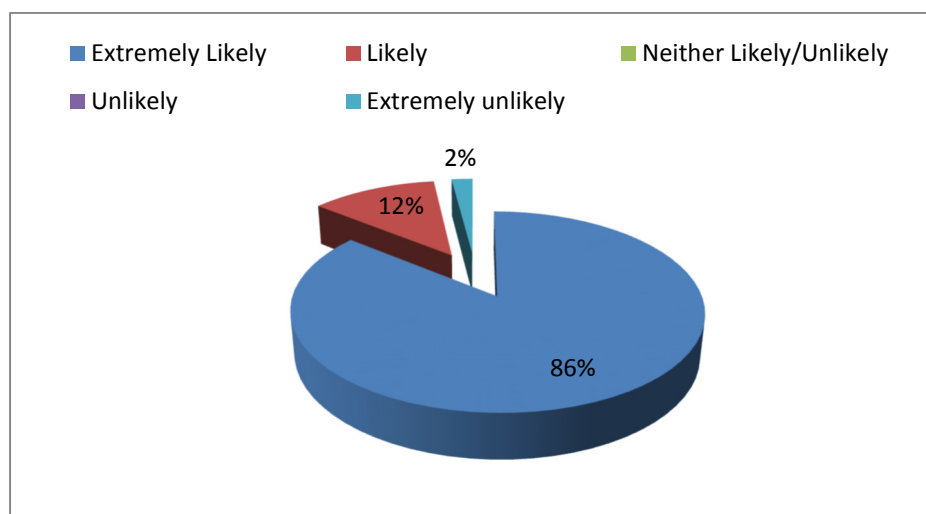


Results for November 2016

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments – What do you like about the service you received today?

1. So friendly & helpful & professional
2. Excellent
3. All staff always positive & helpful – as well as professional
4. Everyone was so helpful
5. Doctor great reception and pharmacy all very pleasant nurses also excellent and thoughtful waiting room bright and cheerful
6. It was quick and friendly
7. It was done on time and Penny took the blood sample easy
8. Sincere thank you to Dr Ronaghy in her swift action to refer me to SMH to receive the urgent medication I needed.
9. The empathy
10. Efficient and straight forward.
11. Friendly, efficient
12. understanding kind and helpful
13. It was very quick and effective thank you
14. Nice friendly nurse and no long wait. Nice environment to sit in. Relaxing
15. Efficiency, good atmosphere, friendly staff.
16. Extremely pleasant staff always very helpful and comfortable environment
17. On time, friendly, problem is being addressed
18. Everything was so professional, and I felt confident with the doctor, receptionists nothing was too much trouble. Thank you

19. Caring & professionalism second to none.
20. The whole visit from walking in the front door was one of friendly, calm and helpful communication. Thank you
21. Quick, friendly and reassuring
22. The polite efficient staff.....
23. The receptionist, sally
24. Professionalism and compassionate response
25. Very professional and caring service
26. Welcoming and friendly
27. Reception very helpful. Dr very thorough and helpful.
- 28.