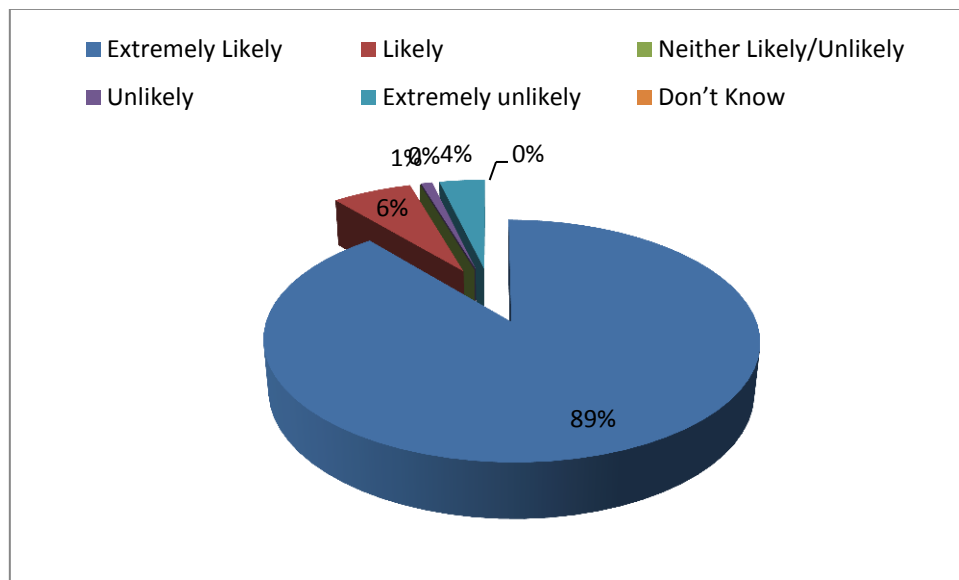


Results for JUNE 2018

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Friendly, efficient and timely.
- 2) Friendly personable approach
- 3) The wonderfully friendly Mrs Knox Anderson, and her infinite patience when trying to locate veins that didn't want to play the game!!
- 4) Nice friendly informative staff that were helpful & time efficient. Surgery was clean, tidy & welcoming
- 5) Caring. Thorough. Helpful
- 6) The advice that was given me
- 7) Very good
- 8) Very good
- 9) Kindness, honesty & punctuality
- 10) Doctor is great and informative and makes me feel at ease and comfortable
- 11) The staff are always nice polite and treat me well
- 12) Efficient, helpful and considerate.
- 13) The personal nature of all the staff....front desk,nurse and GP
- 14) Friendly staff
- 15) Fitted me in - doctor and nurse
- 16) The nurse made us laugh
- 17) On time and very prof
- 18) [2/3] was almost late),pharmacy that I'm allowed to use. What's there no
- 19) Very friendly, informative and reassuring

- 20) Arrived 10 mins early and was seen immediately. Very attentive Doctor who dealt with me in a very professional manner.
- 21) Its such a pleasant surgery with lovely doctors and staff who make you feel welcome
- 22) Reception staff helpful, efficient and very pleasant. Doctor excellent
- 23) I like everything about the service I receive. Not like visiting the Dr's.
- 24) Punctual
- 25) Efficient, on time, informative, friendly
- 26) Cheerful staff and lovely setting.
- 27) The doctor was very understanding and considerate as always. We are very lucky to have such a nice GP practice
- 28) Very good service
- 29) Very helpful friendly professional staff
- 30) Efficient and informative
- 31) that was not available at the practice I previously attended. Thank you.
- 32) Friendly and efficient.
- 33) my appointment was on time. «»
- 34) Always very helpful and friendly!
- 35) Friendly
- 36) The doctor took time to talk to me xx
- 37) Excellent care from Dr Ronagy
- 38) Everything
- 39) Even out of hours
- 40) I managed to start my inhalers same evening
- 41) Prompt, polite and reassuring
- 42) Easily booked an appointment and I was seen quickly in a dignified and respectful way.
- 43) It was great
- 44) Efficient and Friendly service
- 45) The Nurse was very help full
- 46) Very friendly, was good with the needle, which I hate lol
- 47) As always everything
- 48) Quality of consultation
- 49) Excellent
- 50) Promoters, swiftness
- 51) Very friendly and helpful and did not have to wait long for the nurse.
- 52) Care and consideration shown.
- 53) Pharmacy service and GP's approach.
- 54) Very patient
- 55) On time and efficient
- 56) Very friendly and efficient visit. Thank.you.
- 57) The nurse was very kind and friendly
- 58) Friendly efficient staff
- 59) Friendly staff. Appointment was on time. Penny very understanding during blood test. Easy parking.
- 60) Pleasant, friendly and efficient nurse.
- 61) Nothing
- 62) Efficient and complete
- 63) Friendly professional service
- 64) Everything, from the doctor to all the surgery staff. Always helpful and friendly.
- 65) Helpful. In time. Thorough. Always clean & very friendly
- 66) Friendly efficient service...
- 67) Efficient and friendly
- 68) Friendly professional helpful and good quality, thoughtful care. Every time.
- 69) All members of the practice, were as per usual Helpful and courteous.
- 70) Friendly and calming
- 71) Professional and made me feel very welcome and at ease throughout the visit. Appointment time met spot on. Many thanks.
- 72) Very professional and friendly from start to finish.
- 73) Friendly and professional