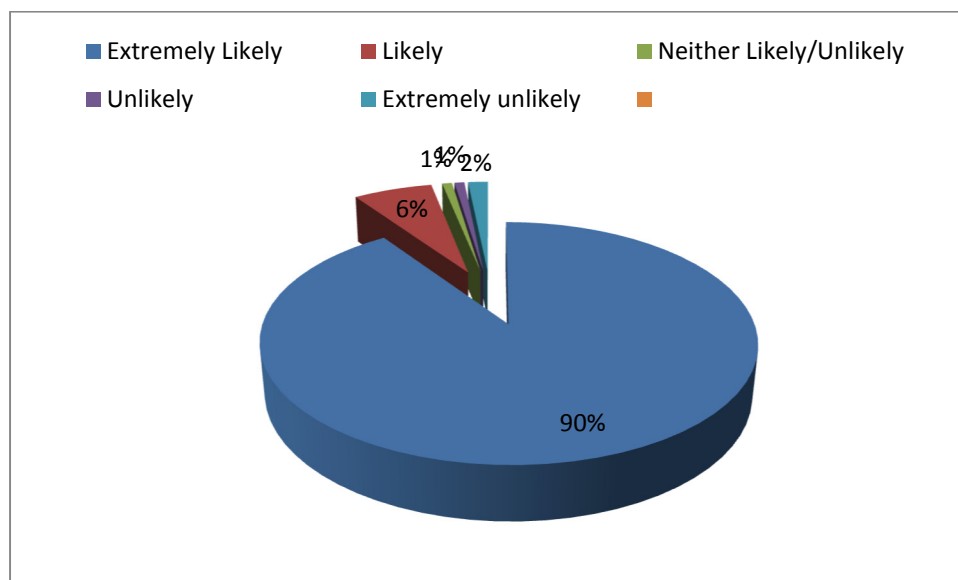


Results for June 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Excellent!
- 2) On time and efficient.
- 3) What did you like about the service you received at the surgery during your last visit?
- 4) Efficient service, compassionate care.
- 5) Polite, efficient service
- 6) Always friendly, professional and helpful at Whitchurch
- 7) Friendly and efficient
- 8) Time taken to listen to me. Thorough examination and directed straight for blood tests.
- 9) Nice people
- 10) The nurse who took my bloods was very kind and made me feel at ease. The pharmacy is very good
- 11) Doctor took time to listen and made me feel he cared
- 12) On time and friendly
- 13) Easy to make appointment. Thorough consultation. Friendly
- 14) Friendly and professional.

- 15) Very friendly
- 16) Lovely nurse felt she really had time for you.. Came out of the surgery feeling very positive
- 17) Efficient and well organised.
- 18) Friendly, helpful and efficient.
- 19) As always caring staff and a good team
- 20) Doctor was amazing, very knowledgeable and kind.
- 21) The efficiency of the reception staff
- 22) Good, friendly, efficient staff.
- 23) Quick, easy and friendly
- 24) Very efficient, friendly and on time!
- 25) Doctor friendly and professional. Told to ask for phone call to follow up. Can't ask for more.
- 26) I thought the nurse was lovely but reception was rude. Very rude.
- 27) Once in I was dealt with swiftly and very well and my issues all
- 28) Prompt and friendly
- 29) All staff very polite and friendly. Seen on time
- 30) Appointment on time, friendly staff
- 31) Relaxed atmosphere. Staff welcoming. Didn't wait too long to see doctor. Doctor pleasant
- 32) Very friendly and help full
- 33) Friendly, caring, always helpful.
- 34) Quick, efficient & effective
- 35) Friendly efficient staff Very caring
- 36) Not rushed, felt supported
- 37) The usual friendly, efficient service.
- 38) Dr mckenzie was very kind and caring
- 39) Prompt efficient friendly and informative
- 40) Dr Mackenzie was very pleasant. Felt she had time 2 discuss my issues.
- 41) Quick service, no waiting, friendly service
- 42) Prompt efficient
- 43) Friendly and at the same time very professional
- 44) Hassle free
- 45) Very prompt response, efficient and caring
- 46) Quick and helpful
- 47) Very friendly
- 48) Very friendly and efficient.
- 49) Everybody friendly and efficient.
- 50) Didn't have to wait.
- 51) Friendliness'
- 52) Efficient and friendly
- 53) Prompt, friendly and professional
- 54) All staff are very friendly
- 55) Quick
- 56) The doctor..the receptionists
- 57) It was quick. I liked the GP very much and I was impressed that my prescription was ready for me
- 58) Brilliant service, seen on time. Efficient and pleasant.
- 59) The prompt service and empathy
- 60) Politeness
- 61) On time and polite
- 62) Very friendly
- 63) Friendly staff, my dr Jo always exceptionally good
- 64) Lovely nurses drs and staff
- 65) Always friendly efficient service

- 66) Dr Rizzo Naudi
- 67) Speed
- 68) Doctor went over and above, fitting us in when we were concerned, very grateful