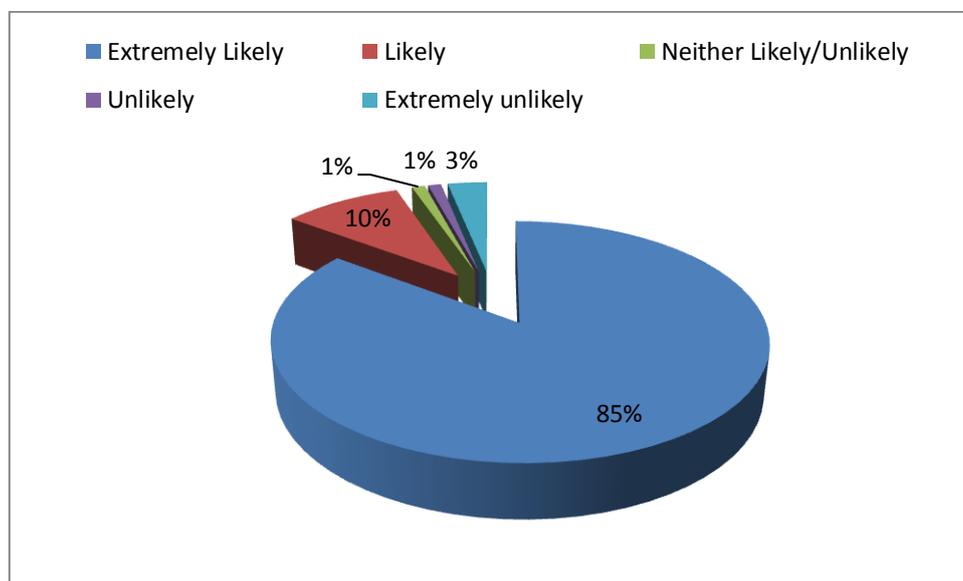


Results for February 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- Thorough, efficient and very professional doctor explaining everything.
- Friendly kindness and really put my mind at ease and knowledge of what was going on with me
- Efficient and friendly
- A helpful response and genuine concern. Also being able to call in the morning for a same day appointment is so much better than booking on line.
- Very quick and easy and also check on blood pressure
- No waiting. Appointment started on time and dealt with efficiently. Everyone very friendly and helpful.
- Everyone was very nice and helpful
- Very helpful & understanding
- Lovely lady on reception and knowledgeable doctor
- Kind consideration with professional expertise in a caring environment
- Always feel the doctor and nurses have time for you reception and dispensary are all so friendly

- The warm and friendly reception staff, the overwhelming care and understanding from Dr Jo and the friendly approach of the pharmacy.
- Good doctor consultation with questions answered & treatment booked in. Pleasant and helpful receptionist. Clean, calm surgery.
- I felt as if I was being well looked after Dr was very caring and understanding.
- Quick friendly and efficient.
- Very helpful
- Friendly, knowledgeable, efficient
- Very efficient and friendly
- Helpfulness of staff
- Professional, many avenues of support offered.
- The complete package. Today I booked in via the touch pad but if I needed to speak to a receptionist they always try to help. The Drs at the surgery car
- Staff were pleasant and efficient.
- Friendly and informative
- All good
- The kind warm atmosphere
- Efficient, speedy but friendly.
- I meant 6... extremely unlikely
- Welcoming atmosphere efficient service
- Friendly and very efficient
- Booking online - very efficient. Seeing 'my own' doctor.
- Appointment was on time and the nurse listened and was on task.
- Felt I was listened to
- Nothing
- Everything!
- Quick and efficient
- Careful diagnosis and examination. Didn't feel rushed.
- Very helpful to me
- Prompt and friendly service. Thank you.
- Very caring and considerate.
- Dr MacKenzie always listens and gives me time.
- I didn't have to wait long, although having worked on O.P.D. that doesn't bother me. Excellent care and I have a good rapport with the Doctor. X
- On time. Quick. Friendly. Efficient. Helpful. Thorough
- Very friendly efficient members of staff comfortable waiting area.
- Friendly and helpful
- Receptionist had time to answer my questions, the nurse was kind and friendly.
- Receptionist very helpful and friendly, waiting area clean and comfortable. Doctor very good.
- Always good and friendly service.
- I have been iecked out of the practise i am over 70 year old
- Efficient
- Timekeeping
- Friendly
- Dr jo is really nice and very thorough. Thank you.
- The doctor took time to listen and deal with my problems - even though she was running late prior to my appointment. I didn't feel rushed.
- Efficient
- Seen quickly ,pleasant nurse
- The doctor was very thorough and explain things well and reassured me thank you
- Thoroughness of GP and other staff