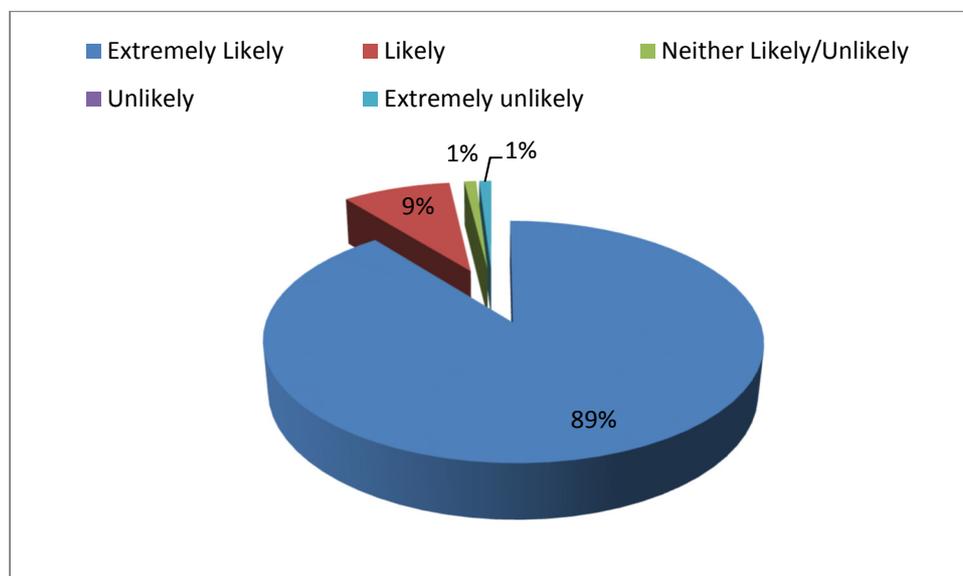


Results for December 2016

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments – What do you like about the service you received today?

- 1) Efficient and friendly
- 2) Kind, friendly and supportive
- 3) Very good the nurse was lovely thank you
- 4) Very friendly
- 5) Friendly, accommodating and professional
- 6) On time and pleasant
- 7) The nurse was friendly, gentle and efficient.
- 8) Efficient, friendly, informative and helpful. Dr Mackenzie and Rachel
- 9) Everything Particularly the Doctor
- 10) Prompt appointment
- 11) Speed and efficient thanks
- 12) Very personable
- 13) Service and knowledge and helpfulness of the staff and doctor
- 14) No waiting time
- 15) Professional friendly and felt time taken to advise me on both issues I had.

- 16) Make you feel comfortable very friendly and not too long waiting for your appointment
- 17) Friendly reception and Dr Joe was very professional.
- 18) Was seen on time and always receive courteous and efficient service and advice
- 19) Dr Ronaghy fitted me in for an appointment before her afternoon clinic, I didn't have to wait and she was kind and professional. Excellent service.
- 20) No waiting, quick diagnosis, and referral.
- 21) Seen on time and staff very helpful
- 22) Friendly reception and staff
- 23) Friendly and helpful
- 24) Friendly
- 25) The doctor was very thorough and kind
- 26) Quick to get me in. Helped me.
- 27) Speed, pleasant staff and gp very professional
- 28) Efficient and friendly
- 29) Reception good and helpful later re referral letter seen at right time, good explanation and treatment, prompt referral to specialists all very good.
- 30) Compassion. Listened. Sincere and efficient
- 31) Quick I and quick out!
- 32) Effective and prompt
- 33) Good advice and help
- 34) Courteous , efficient and professional.
- 35) Prompt and professional !
- 36) Efficient, friendly and accommodating
- 37) Flexible, friendly and helpful
- 38) Friendly professional doctor and staff
- 39) Very efficient and the doctor was very understanding and knowledgable. Love the surgery and all their staff
- 40) Very helpful and no waiting
- 41) The doctor was so perfect and so kind and patient
- 42) Penny is super efficient. Top marks
- 43) The nurse Louisa was very professional and made good conversation
- 44) Very prompt and arranged ongoing treatment immediately