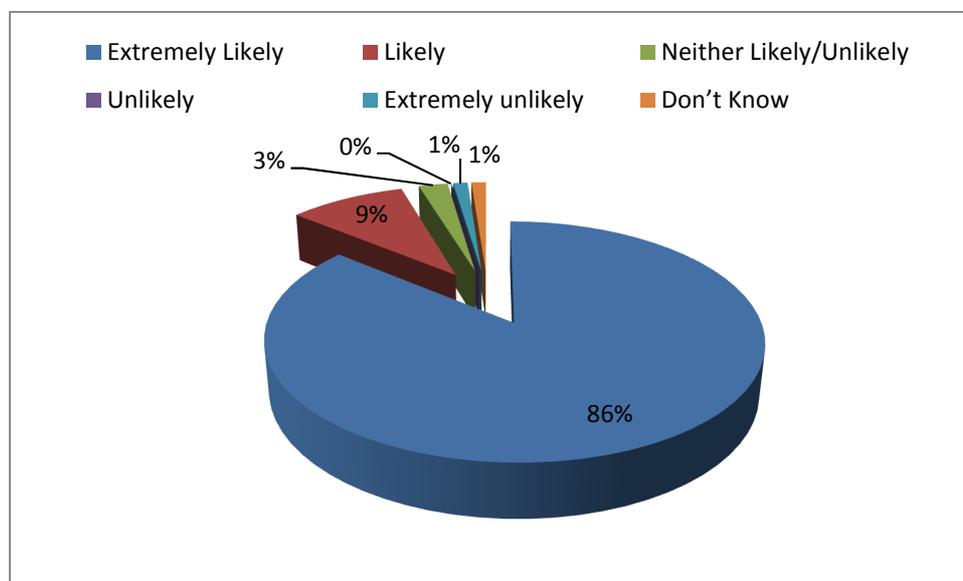


Results for December 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

1. Friendly staff short wait
2. Always polite. They always discuss treatment options clearly and listen to patient preferences
3. As always, pleasant and professional staff and a trouble free visit.
4. A 20 minute wait at 9.40am
5. Fitted my heart monitor quickly and efficiently.
6. Very efficient and friendly.
7. Friendly, helpful, reception very efficient
8. Fast, efficient and friendly service.
9. Very good.
10. All of the service was excellent from everyone.
11. She was a thorough and informative locum Easy to sign in and attended to at the time of the appointment doctor and everyone is helpful
12. The only reason I would recommend the surgery is when you get to see a doctor they always helpful. But it getting to see a doctor is the issue!!!!!!
13. Polite, efficient and courteous.
14. Quick, appointment was on time
15. On time and feel welcome

16. Taking the blood was very easy. But a week later and I still have no results not good
17. Nurse had time to explain procedures & I wasn't rushed
18. No waiting
19. Quick appointment, on time. Efficient member of staff.
20. Appts running on time and helpful consultation with a very understanding GP
21. Friendly service
22. The service was excellent
23. First class service all round
24. Great welcome and attention
25. Efficiency and friendliness.
26. All very helpful and friendly
27. Speed and courtesy
28. Friendliness
29. Prompt , supportive and professional
30. Very efficient and friendly and all the doctors are great
31. Very good service, didnt have to wait long. Staff always helpful. Got an appointment very quick. Dr McKenzie always helpful to me can't fault the surgery
32. Professional, friendly, gave advice, all staff very helpful.
33. Doctor Mackenzie runs to time, and speaks sense.
34. Warm friendly greeting from reception. Thorough professional service from the Dr.
35. Extremely polite, considerate and reassuring service
36. Very efficient, gentle treatment from Ruth! She is a fantastic nurse and very thorough.
37. Sympathetic treatment from the nurse
38. Prompt appointment time xx
39. Everyone is very patient!
40. Effective and efficient
41. Cheerful, chatty, friendly welcome as always
42. Professional, approachable doctor. Helpful staff. Thanks
43. Friendly, efficient and knowledgeable
44. Efficient friendly
45. It was prompt and friendly
46. Quick - efficient and friendly
47. Jill was great.Very thorough and caring,listened to my needs/concerns,thank you!
48. The thoroughness of the Doctor.
49. Friendlies
50. Did not have to wait long,and very pleasant staff.
51. Very easy to make appt and seen by very good doctor.