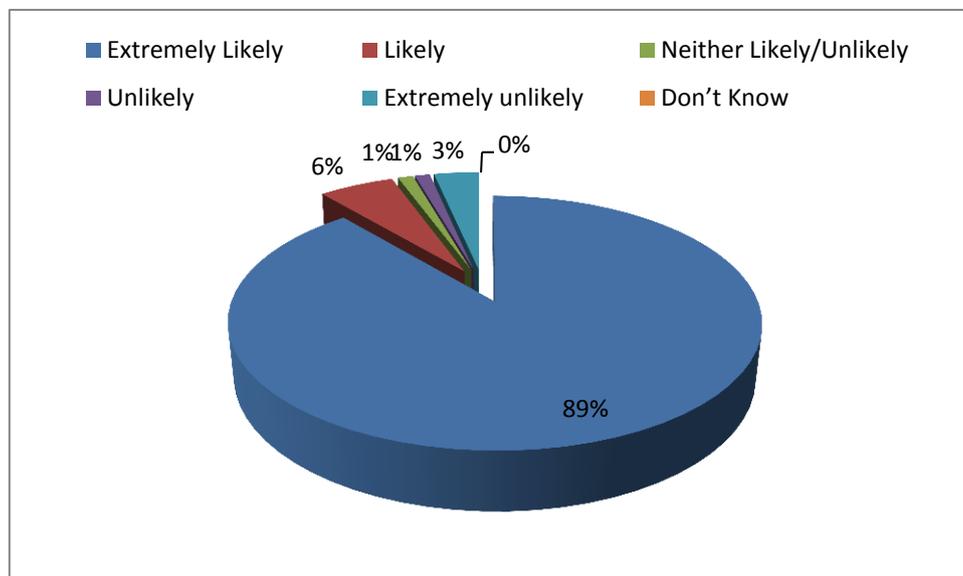


Results for December 2018

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments - What do you like about the service you received today?

- 1) Friendly efficient caring
- 2) Dr McKenzie always listens intently and offers excellent care. She involves you in making decisions about the best route to take.
- 3) I didn't wait long and the dr was straight forward and to the point
- 4) Friendly helpful
- 5) Friendly and compassionate nurse.
- 6) Care and understanding
- 7) A very friendly head practice nurse.
- 8) The nurse was apologetic about being late to take me in and was informative about the procedure and kind.
- 9) Prompt and friendly staff and service with a smile.
- 10) Just got on with it .
- 11) Excellent in every way!!
- 12) Prompt efficient personal care
- 13) Prompt and friendly
- 14) Prompt appointment and good doctor
- 15) Friendly staff
- 16) Friendly and helpful staff and I called in the morning and got an appointment the same day which suited me.
- 17) Running in time and the service was professional and friendly.
- 18) Prompt and efficient

- 19) Also efficient and friendly
- 20) Brilliant
- 21) Availability, professional comprehensive and unrushed attention to detail.
- 22) Clean, well stocked with literature and staff very friendly and helpful
- 23) I was given good news!! What more could I ask for? Janet T
- 24) Very friendly, and reassuring.
- 25) Efficient
- 26) Lovely staff.
- 27) efficient time keeping
- 28) No wait, polite staff.
- 29) Friendly service
- 30) Very prompt. Efficient and friendly.
- 31) Friendly staff receptionist and nurse. Appointment bang on time.
- 32) Quick and easy visit this time
- 33) Friendly reception staff and they were flexible to arrange follow up appointment
- 34) Prompt service..friendly staff
- 35) Friendly front of house staff; efficient and quick service
- 36) Friendly, efficient, clean.
- 37) Prompt and good advice
- 38) The receptionists were very friendly, the appointment was on time, Dr Joe was excellent as usual, and I had a call back on the results of a urine test.
- 39) Very nice receptionist and nurse
- 40) As always, caring and efficient. Thank you.
- 41) The service is good the doctors and nurse's are good.
- 42) Friendly nurse
- 43) Friendly, reassuring and on time
- 44) They are bullies trying drive me away location surgery
- 45) Alan - he is great and his job role is excellent. I also liked the speed at which I was able to be seen.
- 46) Friendly, helpful and supportive
- 47) Friendly, quick, and on time.
- 48) All of my treatment.
- 49) Quick and efficient and friendly
- 50) Promptness
- 51) Quick and efficient
- 52) Kind and on time
- 53) Same day appointment and good dr
- 54) Timely, caring, reassuring and empathetic.
- 55) Courteous team and quick appointment.
- 56) Kind and reassuring
- 57) Service
- 58) Prompt, efficient & pleasant service.
- 59) Extremely good
- 60) It was friendly efficient punctual