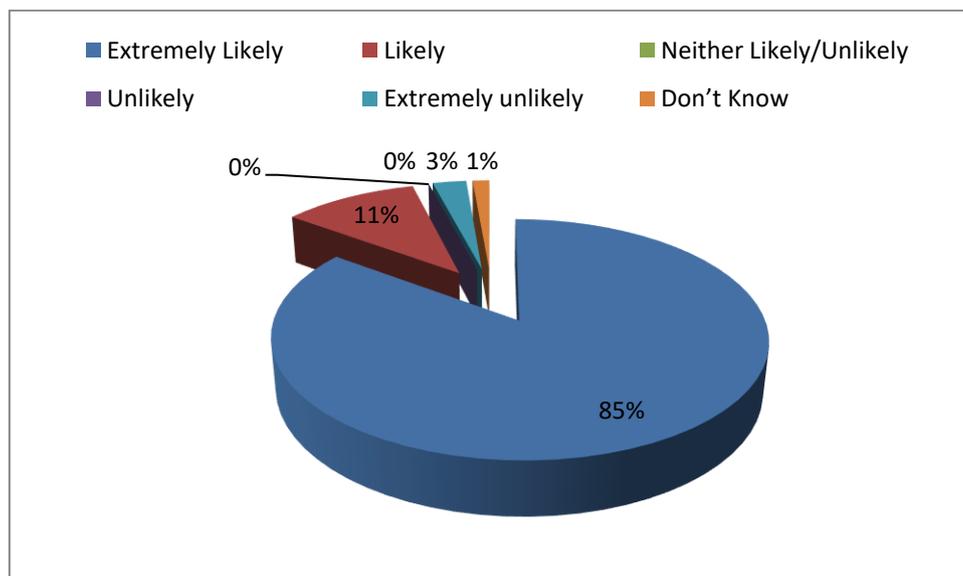


Results for April 2017

Friends & Family

How likely are you to recommend our GP Surgery to Friends & Family?



Comments – What do you like about the service you received today?

1. Dr and staff very friendly, very relaxed.
2. Usual friendly staff
3. Very friendly
4. Quick, efficient, professional, caring.
5. Cleanliness
6. I was listened to.
7. The phlebotomist was lovely and made me feel at ease straightaway.
8. Polite and efficient
9. Appt offered with the nurse who could prescribe medication. Very grateful thank you.
10. The nurse was lovely. I can never fault the service of Whitchurch surgery!
11. Friendly caring and well organised.
12. Front desk, lady called Caroline, v welcoming. Asthma nurse Shirley friendly and professional.
13. Punctual, efficient and friendly

14. We discovered that the medication id been prescribed was wrong and corrected it
15. Always thorough, professional and empathetic
16. On time and my issues were taken on board and dealt with.
17. Great customer care and focus
18. Punctual, very helpful and professional
19. Very prompt, efficient, friendly and courteous service.
20. Medical staff are so kind and thorough
21. Very nice waiting rooms doctors nurses and staff so very helpful
22. While I was waiting to see Dr Jo, I overheard a receptionist talking to an elderly and confused lady. I was very impressed with the receptionist's kindness
23. Doctor amazing
24. Efficient, helpful and friendly
25. Thorough examination and respectful treatment.
26. Staff friendly helpful and nurse very competent.
27. Efficient and helpful
28. Efficient, friendly service
29. Friendly reception very helpful Doctor
30. Fast, efficient service that as usual was friendly and professional
31. The GP was friendly, thorough & explained everything clearly.
32. Prompt, polite and helpful.
33. Dr McKenzie made me feel comfortable and gave me good advice. She seems genuinely interested which is so nice.
34. Excellent doctor
35. I was seen quickly and friendly doctor
36. Quick on time and efficient
37. Thorough, not rushed, efficient & friendly
38. Quick and efficient
39. Perfect practice from reception to doctors and pharmacy
40. Everything went smoothly no hassle
41. Understanding
42. On time. Quick efficient thorough service
43. The appointment was on time, and went well.
44. Efficient
45. Friendly, good service, punctual
46. Punctual, delightful staff & doctor. Lovely atmosphere
47. Prompt and friendly.
48. Efficient and friendly
49. Friendly swift and efficient
50. Responsive, kind and considerate attention.